



DDOT is committed to making our city's streets safer for everyone. A combination of traffic control devices and traffic calming measures can help meet that goal. DDOT's Traffic Safety Investigation (TSI) program will investigate intersections and roadway segments of concern, analyze existing conditions, and provide a plan for safety mitigations. The TSI program is designed to focus on one traffic safety concern in one location (one block or intersection). A TSI request should not include multiple streets or multiple intersections.

Effective November 1, 2021, DDOT made it easier for residents to request a TSI. Please review the following steps to request a TSI.

STEP

1

Resident contacts DDOT with a traffic safety concern by going to **311.dc.gov** and selecting Traffic Safety Investigation (TSI).

- Resident provides information about the extent of the safety issue by completing the on-line questionnaire.
- Information provided should focus on the problem or safety challenge the TSI should address. This will help DDOT identify the most effective solution(s) to address the specific safety concern(s).

STEP

2

DDOT evaluates the safety issue to determine what action is needed.

STEP

3

DDOT communicates the findings of the evaluation to the resident.

- If no safety mitigation is needed, then DDOT will deliver the investigation findings to the resident and close out the request.
- If a safety mitigation is deemed necessary, then DDOT develops recommendations for the most appropriate solution(s).

NOTE: A TSI takes up to 130 business days to complete Steps 1-3. Once Steps 1-3 are complete, the request will be closed, and the resident will be notified with information on next steps.

STEP

4

If recommendations change existing traffic control and/or on-street parking, a Notice of Intent (NOI) will be issued. The NOI includes a 30 business-day public comment period from the community and ANCs.

- DDOT considers the comments received at the end of the NOI period in its determination of the mitigation(s) to be implemented.

STEP

5

DDOT installs the safety mitigation(s).

- Installation of safety improvements typically occurs in the next calendar quarter after the TSI is completed; for example, a TSI request completed in Quarter 2 (January-March) will be implemented in Quarter 3 (April-June), if a determination is made to implement a safety mitigation.