



District Department of Transportation (DDOT)
Kelly Jeong-Olson
Community Engagement Specialist; Ward 5

DDOT's FY20 Accomplishments

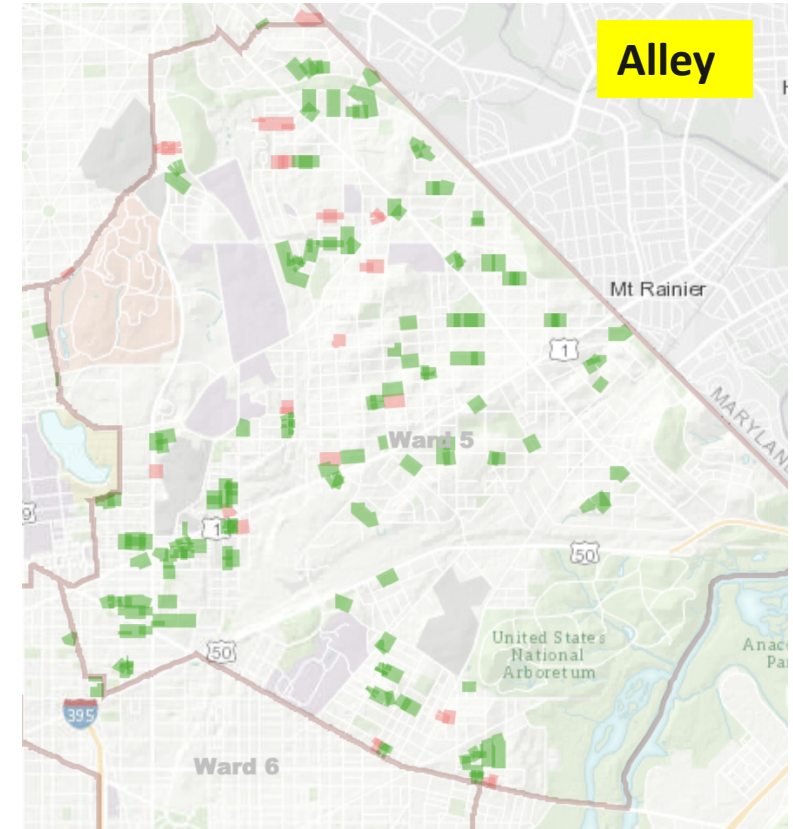
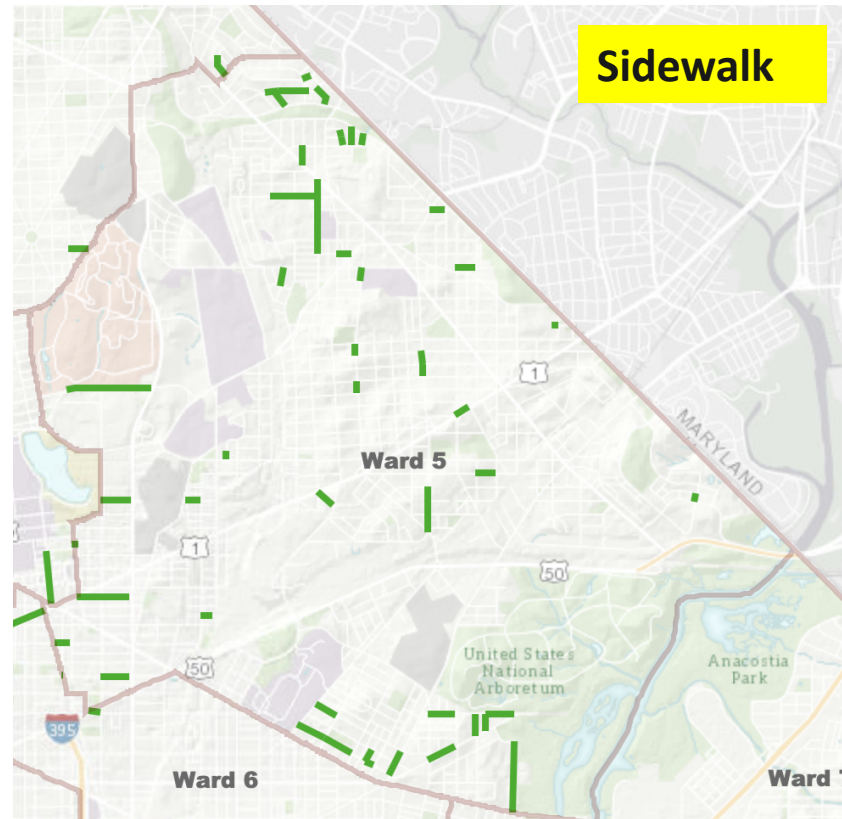
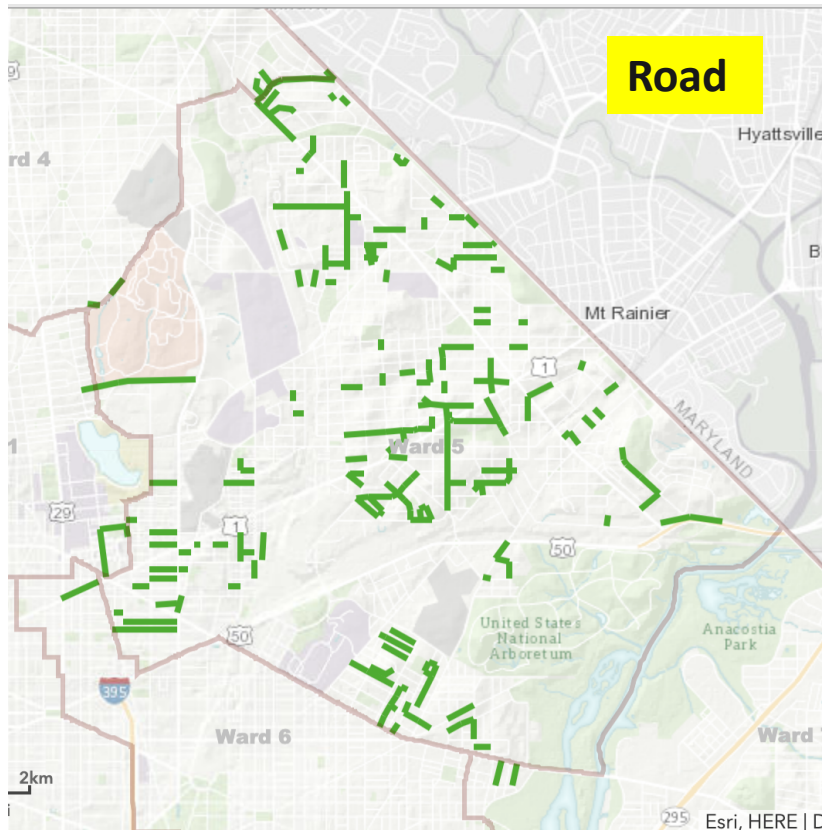
- Paved more than 131 miles of roadway across all eight wards
- Completed iconic arches over the Frederick Douglass Memorial Bridge, a milestone for the project
- **Reduced the default speed limit to 20 MPH**
- Began planning for the new Ward 7 Circulator route
- Expanded bike infrastructure by 6 miles
- Completed 30% of preliminary design for K Street Transitway
- Reimagined public space with streateries, slow streets, and car free lanes
- **Assisted with building, painting and installing Black Lives Matter Plaza**

Interim Director: Everett Lott



WARD 5 2020 highlights

- In 2020, DDOT paved 22 miles of road (12 in 2019) and 7 miles of sidewalk (7 in 2019)
- DDOT has fully rebuilt 94 alleys since the launch of Alleypalooza in 2015



DDOT SERVICES

Safety

- Vision Zero Initiative
- Traffic Safety Assessment Program
- Traffic Control Officers (TCOs)
- Safe Routes to School Program
- Safety Technicians (School Crossing Guards)

Infrastructure & Assets

- Roads, Sidewalks, and Alleys
- Pavement Markings
- Bridges and Tunnels
- Streetlights
- Traffic Signals
- Roadway Signage (Parking & Traffic)
- Parking Meters

Move DC

- DC Circulator
- DC Streetcar
- Capital Bikeshare
- Bike Network (Lanes & Trails)
- Permitting of Dockless Scooters and Bikes

Quality of Life


- Urban Forestry
- Street Trees and Public Land
- Americans with Disabilities Act (ADA) Program

Public Space and Curbside Management


- Permits
- Work in the Public Space (Permits for Occupancy, Construction, Excavation, etc.)
- Inspections
- Violations of DDOT Permitted Activity
- Parking
 - Residential Parking Permits (RPP)
 - Visitor Parking Permits (VPP)
 - Red Top Meter Program (RTM)


RESOURCES, PROGRAMS & PROTOCOLS

311 Service Request




District of Columbia | Office of Unified Communications







DC311


Registered users can get quick access to service request history.


 Login

 Register

 Continue as guest

Mobile App
Now available for download on app stores.

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App Store

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Google Play

If you are having trouble viewing this site, it may be because you are using a slightly older browser. The site is fully compatible with the following browsers: Internet Explorer 10 and later, Firefox and Chrome.

Service Level Agreement Timeline for DDOT Services

Alley repair investigation – SLA 270 business days.	Tree inspection – SLA 5 business days.
Bicycle services – SLA 60 business days.	Tree planting – 500 business days.
Bus/Rail issues – SLA 60 business days.	Tree pruning – 180 business days.
Potholes – SLA 3 business days.	Tree removal – 180 business days.
Resident parking permit – SLA 60 business days.	Utility repair issue – 60 business days.
Roadway repair – SLA 270 business days.	Streetlight repair investigation – SLA 7 business days.
Roadway sign – SLA 130 business days.	Traffic safety investigation – SLA 130 business days.
Roadway striping/markings – SLA 270 business days.	Traffic signal issues – SLA 2 business days.
Sidewalk repair – SLA 270 business days.	Tree inspection – SLA 5 business days.
Streetlight repair investigation – SLA 7 business days.	Tree planting – 500 business days.
Traffic safety investigation – SLA 130 business days.	Tree pruning – 180 business days.
Traffic signal issues – SLA 2 business days.	Tree removal – 180 business days.
	Utility repair issue – 60 business days.

Please always submit a 311 request before reaching out to DDOT. A 311 tracking # allows the DDOT team to provide more detailed info on the status of an issue.

DDOT Paving Plan

View the map on your mobile device [f](#) [t](#) [l](#)

An interactive map of DDOT's paving work for Washingtonians to track our progress as we enhance the safety of the roadway and improve the ride comfort of the road surface. DDOT is prioritizing paving non-residential streets during the COVID-19 response to minimize disturbance to residents during the Stay Home Order.

d. delivers
DISTRICT OF COLUMBIA

Overview

Roads

Sidewalks

Alleys

Markings

d. Ro...

Tool tip: Click a road segment in the map for d...

Select a ward: All Wards

Select an ANC: All ANCs

Select a plan: Paving Plan 2020

129

Completed Miles

2

Substantially Completed Miles

No Data

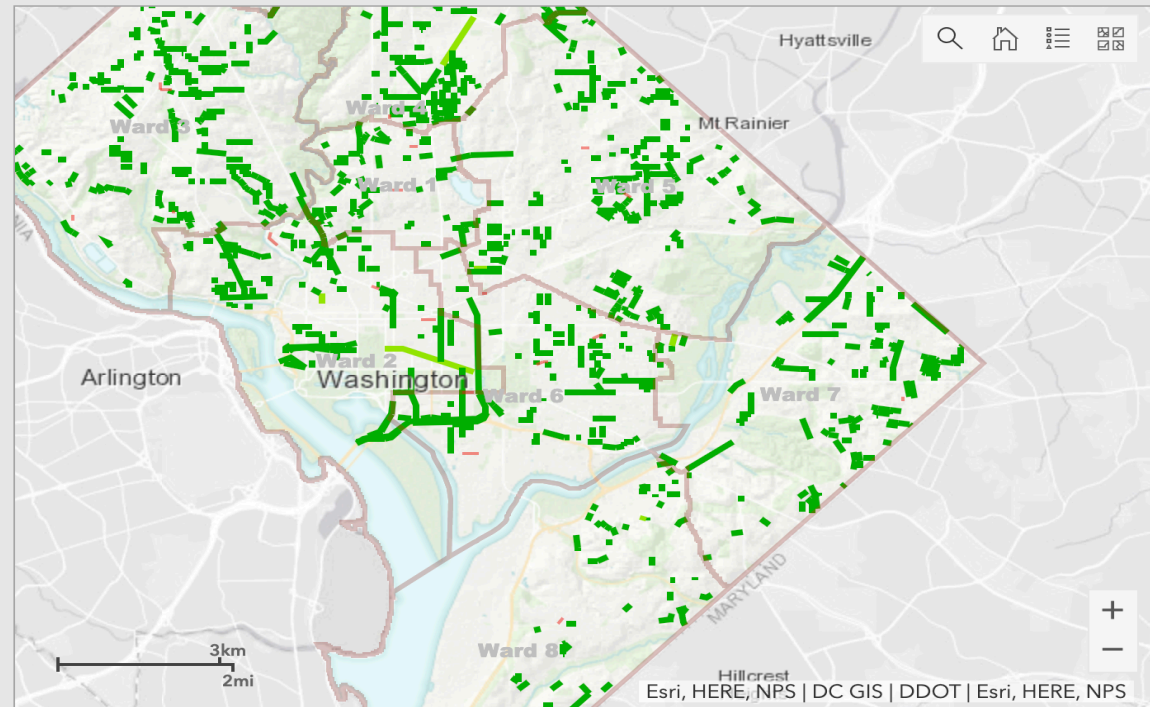
133

Planned Miles

Road Segments Currently Under Construction

Click to zoom into the road segment.

No Data



Traffic Safety Assessment (TSA) Process

- TSA process is required for:
 - Stop sign requests
 - Speed humps requests
 - Automated Enforcement Camera requests
 - Other traffic safety concerns
- A TSA can cover one or two blocks or an intersection.

GENERAL PROCESS

DDOT is committed to making our city's streets safer for everyone while minimizing impacts to traffic operations. A combination of traffic control devices and traffic calming measures can help meet both goals. Our Traffic Safety Assessment program will identify intersections and corridors of concern, analyze existing conditions, and provide a plan for safety mitigations.

We have created a routine process for city residents to report areas of concern to DDOT.



Step 1: Resident contacts DDOT with a street safety concern. Call 311, visit 311 online, or talk to your ANC commissioner.



Step 2: Resident and DDOT work together to determine the extent of the safety issue.

- DDOT will send a questionnaire to better understand the issue.
- A letter of support from your ANC Commissioner is also requested.
- Email the completed questionnaire and letter of support to traffic.safety@dc.gov.



Step 3: DDOT evaluates the safety issue to determine if any action is needed.



Step 4: DDOT communicates the findings to the resident.

- If no safety mitigation is needed, then DDOT will deliver the study results to the resident and close out the request.



Step 5: If a safety mitigation is deemed necessary, then DDOT develops recommendations and works with the community to identify the most appropriate solution(s).

- If recommendations change existing traffic control and/or on-street parking, a Notice of Intent (NOI) will be required. The NOI includes a 30 business-day public comment period.



Step 6: DDOT installs the safety mitigation.

A Traffic Safety Assessment request takes approximately 120 days to complete Steps 1-5. Requests with a completed questionnaire and letter of support from the ANC Commissioner will be prioritized. The timeline for installation of improvements will vary based on the safety mitigation identified.

MOVE DC



moveDC is the long-range transportation plan for the District of Columbia. Under Mayor Bowser's leadership, moveDC establishes goals, policies, strategies and metrics for District Department of Transportation to invest in transportation facilities and programs that address the future needs of Washingtonians across all eight wards. We need input from all residents to ensure that our long-range plan reflects the needs and priorities of a world class city like Washington, DC.

What is moveDC?

- District Department of Transportation's (DDOT's) plan that sets the 25-year vision for the transportation system in Washington, D.C.
- Used to guide and prioritize investment and development
- Updated regularly to reflect the evolving needs of the District
 - Completed in 2014
 - Update to be released in 2021



*moveDC fulfills
the federal
requirement to
develop a
long-range
transportation
plan*

How will moveDC affect you?

- Influences transportation and improvements, including:
 - Public transit
 - Bicycle and pedestrian amenities
 - Traffic congestion
 - Air quality
 - Equity
- Prioritizes when, where, and how the city will implement projects
- Helps DDOT make tradeoffs in the use of public roads and sidewalks



Up next: February & March 2021

Key Dates	
Engagement begins/survey opens	February 1
Virtual Town Halls	February 9 @ 6:30 p.m. & February 11 at 1:30 p.m.
moveDC Hotline (202-599-7371)	Every Thursday in February & March @ 10:00 a.m.
District-wide Advisory Neighborhood Commission Commissioner Meeting	March 4 @ 6:00 p.m.
Call us & leave a message (202-599-7371)	Anytime
Email us (movedc@dc.gov)	Anytime
Engagement ends/ survey closes	March 31

Up next: February & March 2021

Topics to cover

- Strategies
 - Updated Mobility Priority Maps
 - Transportation Needs Map
-
- Survey
 - Virtual Town Hall (2/9/2021 and 2/11/2021)
 - Office Hours (every Thursday at 10:00 a.m. in February and March)
 - Visit our website! www.wemovedc.org



Contact Information
Kelly.Jeong-Olson1@dc.gov
202-345-7105 (text/call)

Thank you! Questions?



District Department of Transportation