

Conditions

1. The child development center shall be limited to a maximum of 20 children and 5 staff.
2. The hours of operation shall be 7:00 am to 7:00 pm.
3. Pick-up and drop-off shall take place curbside along 3rd Street NE and at the Quackenbos Street NE and 3rd Street NE intersection ;
4. The Applicant shall designate a staff to escort students or parents to and from the drop-off and pick-up points.
5. The Applicant shall designate a staff or volunteer to act as a crossing guard at Quackenbos Street NE and 3rd Street NE when needed ;
6. All parents will be informed of the parking, pick-up and drop-off policy at orientation. Parents will also be provided with a handbook and a website with an overview of the policies. Parent conferences will be by appointment only.
7. Parents will be encouraged to carpool to the center whenever possible.
8. If a sign is provided it shall meet the following specifications :
 - (a) No more than one (1) exterior sign may be displayed ;
 - (b) The sign shall not exceed one hundred forty-four square inches (144 sq. in.) in area;
 - (c) The sign shall be flush-mounted; and
 - (d) The sign shall not be illuminated.
9. If a sign is provided it will be submitted to the Citizen aware Association for review.
10. A 6-foot privacy fence would surround the property with entry points along 3rd Street and Quackenbos Street.
11. The applicant shall attend Citizen Aware meetings on a quarterly basis to respond to questions and/or concerns.
12. The applicant will provide to the adjacent property owner and the community a telephone number and email address for easy communications.

Since the center is not proposed to have more than 20 students, the Applicant is not required to provide a pick-up/drop-off plan based on the DDOT report. However, the Applicant is proposing the following pick-up/drop-off procedures.

13. still maintain the home as your primary residence.

RESPONSE TO ANC.

1. Neighborhood friendly signage and lighting. Ms Hando will comply with the Neighborhood friendly signage and lighting by sharing the draft with ANC for approval

2. Business hours from 7am – 6pm. Currently the hours of operation is from 6 am to 11pm (evidence 1) with this project Ms Hando will not be providing non-traditional hour

and she will be operating from 7 am to 7 pm. It will give a 1 hour window to staff to disinfect toys and the room.

3. A 6 ft privacy fence that would have two entry points, 3rd Street and Quackenbos Street to match the drop off plan.

Ms Hando will have a 6 ft privacy fence that will have two entry points, 3rd Street and Quackenbos Street to match the drop off plan. (exhibit 198)

4. A cap on the total number of children enrolled at twenty (20). See DCRA memo and OSSE licensing monitor usually conduct four unannounced visit to ensure the compliance on ratios, approved number of children for the facility, safety, environment, health and wellness and others. OSSE also partners with some other organizations who are our hub provider. their role is to monitor and support staff with training (Evidence 4)

5. An enforced drop off/pick up plan. See pick up and drop off plan with the list of volunteer from the community (Exhibit 199)

6. A Parent contract with the daycare including a statement that longer parking not associated with drop off or pick up will not be allowed and a commitment from Ms. Hando to follow the drop off/pick up plan. See condition number (6)

7. A requirement that Ms. Hando attend Citizen's Aware and LRCA meetings on a quarterly basis to provide a written update on the Center and respond to questions, concerns, etc. Ms. Hando and her spouse are active members of Citizen Aware. Renaissance Daycare always partners with the Citizen Aware for community events. Mr. Hando drafted most flyers for events See evidence 3 .Her spouse was volunteering to distribute a monthly newsletter in the neighborhood for LRCA 2 years ago. Ms Hando or her spouse will be attending Citizen Aware and LRCA meetings on a quarterly basis to respond to questions and/or concerns for 5 years

8. A five-year sunset provision to ensure that these mitigation measures are implemented faithfully.

1. Financial Cost of Investment:

- All investments have costs.
- Money you lose to costs compounds (rises exponentially) over time.
- Because investments with higher costs have to overcome these expenses, their performance tends to suffer vs. lower-cost investments.
- A five-year sunset provision will not be good for any small business.

The plan to expand the daycare through the house re-development includes Permit cost, Construction cost, fire alarm system, lawyer, architect, Insurance cost. The time period invested thus far in preparation is approximately 24 months.

Due to Covid19 – the building has been closed but is expected to remain close during reconstruction for an additional 8 to 14 months. Lost revenue during construction, plus our capital investment cost will exceed \$500,000.00.

No bank will lend money with the possibility the enterprise will not be able to continue after 5 years of operation. That provision alone, if the money is loaned, would increase the risk factor for the bank thus its rational expectation to increase our borrowing cost.

2. Recruitment deterrent to parents:

A five-year sunset provision will not be attractive to parents. With a 5 year life span – parents may be deterred from enrolling into the center.

3. Emotional cost Investment:

In the record, less than 10 people from the 200 feet out of 28 properties are in opposition and only 5 people in opposition participated in the meeting held on September 5th; therefore, I do not understand how that would consist as the majority of my neighbors within the allotted distance.

On October 26, I received a call from an OSSE inspector who requested a virtual tour for my facility. She explained that someone in my neighborhood reported that I was over-capacity since last week. This was a false statement because in the OSSE record I am currently closed due to the Covid and as a result she did not see a child during her virtual tour. Her name is Ms. This was an emotional blow as it was hurtful to find out that those in opposition would go to such lengths to tear me down. (Attached Investigator Ms. LaShaune Gaither. report) No need of 5 years provision time limit

This brings me to my next point. Some people in the community have been providing or entertaining false allegations, incorrect statements, unsupported claims and discriminatory language. Land parents attending my program are equally members of this community and unfortunately have to ask to be treated as such. My family and I have been very active members in this community. For instance, Renaissance Center partners with the Citizen Aware Association for community events such as block parties, Halloween events, and end of the year celebrations. I am also the person making flyers for the events.

When I had mentioned in one of my emails that the former ANC4b's, grandchild was on my waiting list for 2 years. I was blamed for misusing someone's name in that way. Yet, It was a true statement to show the need for childcare centers in this community specifically. And, the former member fully supported my project in the record .

I expected to see the ANC4B representative to be a constituent for both parties not only for people in opposition. For example, my adjacent neighbor from the left is in support but they're voices were not being heard. I have been frustrated throughout this process as my concerns have neither been acknowledged or addressed. During each BZA hearing they always come with new things. First Construction size, changing of zoning, not living in the house issue. Now that residing in the house is no longer an issue based on DCRA response, next it will be something else. You can understand my frustration.

Recently, I've received an email from the DCRA stating that I can reside in the property if BZA approved the application as one of the conditions. I worked very hard to get that information last week and I shared it with my adjacent neighbor and the ANC4B as well. That was a major concern of theirs. I would definitely reside in the property now that I know it will be allowed. This last

statement will solve all the issues and a 5 years provision limit would not be needed. My architectural plan will remain the same, I will reside on the 3rd floor of the property with the separate entrance. We will make sure that it will be in compliance with DCRA and OSSE as Ms Hilary states about the process, Plans will be submitted and approved . OSSE and DCRA will conduct a final inspection to ensure that we complied with the regulation.

Now that residing in the house is not longer an issue based on DCRA response, next it will be something else. You can understand my frustration. It would be fair to remove a provision time limit because of a huge financial cost . Two years of emotional cost was a lot and all the conditions that I committed to have in place for a very small business was a lot as well . I could not potentially go through this process again emotionally and financially cost after 5 years.